

Xerox WorkCentre® Pro Castelle FaxPress™, FaxPress Premier™ and FaxPress Enterprise™ Network Fax Servers

Xerox WorkCentre Pro

Xerox WorkCentre Pro Advanced Multifunction Systems employ industry-leading network controller technology. They offer a powerful platform on which you can build an entire integrated system for your office, providing ultra-fast digital printing and copying, as well as fax, internet/network faxing, scanning and e-mail capability. Color enabled models deliver fast, affordable business colour when you need it.

Castelle Fax Server Family

A market leader in network fax servers, Castelle provides solutions for companies to integrate fax into desktop, email and multi-function systems, such as the Xerox WorkCentre. Using Castelle's FaxPress Xerox Gateway, users can scan documents to fax directly from the Xerox WorkCentre.

This combined solution covers all aspects of faxing from desktop faxing, fax-to-email/email-to-fax, and hard copy faxing. A network server appliance offering support for analogue or digital T1, E1 or ISDN environments, FaxPress, FaxPress Premier and FaxPress Enterprise fax servers are simple to install and manage.

Solution Features

- Scan-to-fax. Users can feed paper documents into the Xerox WorkCentre scanner, then select 'Fax' directly from the control panel.
- Receive fax success/failure notifications by email or have them print out to the Xerox WorkCentre.
- Route incoming faxes to email, desktop or print.
- Electronically archive sent and received faxes.
- Support high volume faxing by connecting multiple Xerox WorkCentres and FaxPress servers.
- Customize fax jobs by selecting print settings for incoming faxes and outgoing fax notifications, configured on a per user and per WorkCentre basis. Print settings include paper colour, size, source tray, and one or two sided documents.

Solution Benefits

- **Simplicity:** Easy to install, maintain and manage.
- **Ease of use:** Faxing from WorkCentre Pro is as easy as typing the fax number and hitting the 'Fax' button.
- **Reliability:** FaxPress is a robust server-based hardware and software solution that eliminates the unreliability of stand-alone fax machines.
- **Enhanced Productivity:** Save time and money by minimising error-filled; labour-intensive manual faxing processes.
- **Security:** Control and manage all transmitted and received faxes centrally. Comprehensive logging and archiving.
- **Cost Savings:** Consolidation of fax machines, printers, scanners and fax lines saves on equipment maintenance and line rental. Network faxing minimises labour-intensive manual faxing.



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Xerox and Castelle: How it works?

Sending Faxes from WorkCentre Pro

A user simply places the document into the tray and selects the fax option on the Xerox WorkCentre Pro control panel. They then enter the fax number(s) or select from a pre-defined list.

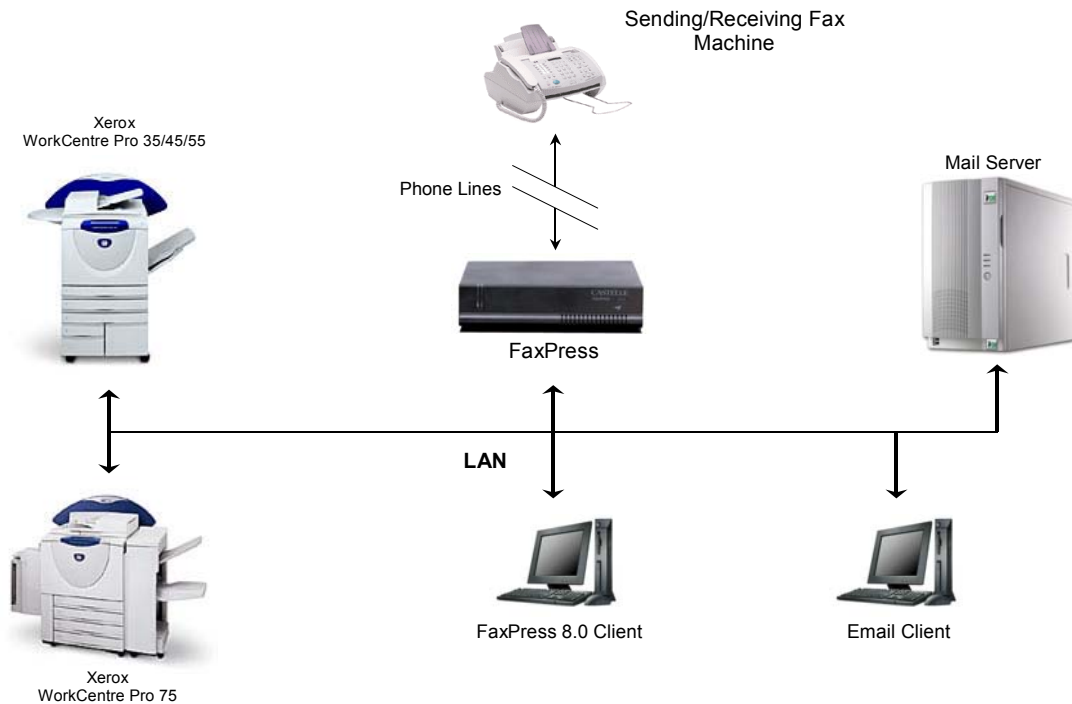
Notification of success or failure is delivered by email to the sender or printed back to the sending WorkCentre Pro.

Receiving Faxes to WorkCentre Pro

Faxes can be printed on any Xerox WorkCentre Pro or printer, on chosen tray, paper colour etc.

Xerox models supported

We support any device which supports the Xerox Server Fax Kit. These include: -
WorkCentre Pro 32/40 Color, 35/45/55, 65/75/90, 165/175, 2128/2636/3545 Color, 123/128/133, 232/238/245/255/265/275
Document Centre 535/545/555, 425/432, 440, 240/255/265, 460/470/480/490



Xerox and FaxPress: User scenario

Judy

Judy's job is communicating from a county hospital to a relevant patients local surgery. The majority of this communication involves the faxing of patients handwritten notes. The notes are placed on the sheet feed scanner of the Xerox Work Centre, the fax number is keyed and the document is sent. Confirmation or failure of the transmission is emailed directly to Judy and an electronic PDF of the document is stored in the hospitals document management system for future reference.

Lydia

Lydia works for a recruitment agency, her job involves sending out CV's to prospective employers. She opens the relevant document on her computer, adds a covering letter and using the Castelle print driver faxes the documents directly from screen. Confirmation of the transmission is sent back to Lydia electronically. A copy of the fax is kept in the FaxPress fax archive database and can be accessed for reference at a later date. She also receives CV's on FaxPress and faxes them on with cover pages and notes to the potential employers.

Additional FaxPress™ Features

If You Can Print It, FaxPress Can Fax It

Faxing from any application is as easy as printing when you use the Castelle print driver. Attach document files in their native format to your fax and FaxPress will automatically convert them to fax format.

Fax Broadcast & Scheduling

Fax broadcasts are easy with FaxPress. Simply designate the recipients of the fax, schedule the time you would like the broadcast to start and FaxPress handles the rest.

Microsoft Word Fax Merge

FaxPress allows the user to broadcast customized Microsoft Word documents to multiple recipients. The destination information, such as name and fax number, can be retrieved from Excel, Access, DBF files or from any ODBC-compatible data file.

Internet Faxing

Castelle Internet Faxing (CIF) allows fax transmissions between two or more FaxPress units on a network or through an intranet, extranet or Internet. Fax messages travel over the IP network to a remote FaxPress user or to a final destination fax number.

Incoming and Outgoing Fax Archive

The Fax Archive Service allows archiving and maintenance of all fax transmissions and transaction logs within any Access or SQL database. For centralized storage and access.

Production Faxing

FaxPress supports easy deployment of production faxing through the Drop Directory, allowing faxes to be sent without user intervention. The FaxPress DropFax utility creates an easily accessible directory for inbound faxes, allowing third party applications to retrieve the faxes stored there.

Document Management and Workflow Systems

Castelle partners with various third party companies to offer a complete document management, workflow and imaging solution.

Billing and Reporting

FaxPress allows the administrator to monitor all active users by providing the user name, recipient, fax number, destination, time sent, attempts and duration of call. The administrator also has the option to configure and verify bill-back codes for accurate cost-analysis and tracking.

Cover Page Management

The FaxPress cover page editor allows users to create and manage their own personal cover pages. If the user does not designate a cover page when sending the fax, the sender's name and recipient's name can be imprinted in the fax header.

Automatic Delivery of Incoming Faxes To Desktops

FaxPress can be integrated with your email system to allow sending and receiving of faxes using an email client. Deliver incoming faxes directly to the user's email inbox using Direct Inward Dialing (DID), an existing PBX, T.30 sub-addressing, Dual Tone Multiple Frequency (DTMF), line group routing, secure manual routing, or optional Optical Character Recognition (OCR) routing.

Integration with Microsoft Exchange and Outlook

FaxPress provides two options for integration of fax with Microsoft Exchange and Outlook. Castelle's Outlook Direct provides a direct link between the Outlook client and FaxPress. Exchange Connector interfaces FaxPress to an Exchange server, allowing access to the Exchange global address book and administrative tools. The Exchange Connector supports Outlook Forms, which provides Outlook users a one-click viewing capability of the incoming faxes and the ability to select additional fax delivery options to configure outgoing fax jobs. The Exchange Connector is "Cluster Aware".

Seamless Integration with IBM Lotus Notes

FaxPress includes a VIM Gateway and Lotus Notes Script Files that allows Lotus Notes clients to see a "New FaxPress Fax" button on their desktops. This button supports all FaxPress fax delivery options with easy access to the Lotus Notes global and personal phone books, making the fax sending process very user-friendly.

Integration with GroupWise and Other SMTP Compatible Email Systems

FaxPress offers a Simple Messaging Transport Protocol (SMTP) gateway that supports any SMTP compatible email system including GroupWise, Eudora and Netscape. The SMTP gateway also supports intelligent load balancing when multiple FaxPress units are used for inbound or outbound faxing.

Integration with Company Databases

The FaxPress software interface includes ODBC phone book support, which allows users to easily access any ODBC data source as a FaxPress phone book. Such databases include Microsoft Structured Query Language (SQL), Microsoft Access, Microsoft Excel, Fox-Pro, and dBase among others.

Software Developers Kit

FaxPress provides an easy-to-use Software Developer Kit (SDK) for developers who want to incorporate fax capabilities into custom applications such as production faxing, broadcasting and e-commerce.

Xerox and Castelle: Network Faxing Solution



Castelle Network Fax Servers – The Network Faxing Alternative

Castelle's FaxPress, FaxPress Premier and FaxPress Enterprise network fax servers offer organizations every possible computer-based, network fax option: desktop PC faxing, production faxing, fax and email integration, workflow application integration, as well as tools for developing custom fax applications.

Save Time, Save Money

By selecting a Castelle network fax server, you can expect reduced communication costs, accelerated processing time, and more streamlined, higher quality communication. Offering straightforward integration with virtually all computing applications, messaging environments and telephony interfaces, FaxPress provides network fax solutions tailored to meet the needs of any organization, whether it's a small business or a large enterprise with thousands of users.

An Integrated Fax Solution

A market leader in network fax solutions, Castelle provides an economical way for companies to integrate fax into desktop, email and back-end applications. No more walking to the fax machine or waiting around for confidential faxes. The plug-&-forget nature of Castelle products means FaxPress fax servers come with all the necessary hardware and software and do not require per user licenses. That's why network administrators find FaxPress an easy-to-install and easy-to-manage server appliance that saves your company time and money.

Expandable Product Line

Designed as a departmental or workgroup fax server, FaxPress offers a scalable fax solution ranging from an entry-level, single-line unit to a high-end, eight-line unit. Castelle's FaxPress Premier and new FaxPress Enterprise fax servers, designed for enterprise-level applications, offer four to sixteen analog fax lines, or up to three digital T-1 lines per fax server. And since all Castelle fax servers can work together on the same network, additional units can be added to the network at any time to handle increased fax demand.

FaxPress Model	FaxPress 2500	FaxPress 5000	FaxPress Premier	FaxPress Enterprise
# Fax Lines	1 or 2 analog	4 or 8 analog	4, 8, 12 or 16 analog	8, 24, 48 or 72 digital T1
Hardware	Desktop	Desktop	Rack mount	Rack mount
Network Topology	Ethernet 10/100BaseT	Ethernet 10/100BaseT	Ethernet 10/100BaseT	Ethernet 10/100BaseT
Number of Users	Up to 100	Unlimited	Unlimited	Unlimited
Email Gateway	Included	Included	Embedded	Embedded

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