

IP Faxing with Open Text Fax Server, RightFax Edition

Robust, Reliable and Cost-effective Fax over IP Solutions

Fax over IP (FoIP) is becoming more prevalent in organizations of all sizes as they look for ways to reduce costs and consolidate resources. For companies adopting or transitioning to FoIP, Open Text Fax Server, RightFax Edition offers a proven, robust and secure document delivery engine they can rely on.

Role of the fax server in an IP environment

To extend the benefits of their IP infrastructure, more and more organizations are looking to adopt complimentary IP technologies such as Voice over IP (VoIP) and FoIP that further reduce costs, consolidate resources, simplify management and accelerate ROI.

An essential component of any successful FoIP solution is the fax server. The network-based fax server application is the true engine behind enterprise-wide electronic document delivery and is the central hub for exchange of all types of documents. It integrates with email, ERP and other essential business applications and multifunction devices to deliver documents securely, efficiently and reliably via traditional PSTN or IP networks, depending on an organization's requirements.

Open Text Fax Server: The proven solution for FoIP

Open Text Fax Server is the leading fax server

and document delivery software with a market share five times larger than its nearest North American competitor and almost three times larger than its nearest global competitor. With more than 100,000 servers sold worldwide, Open Text delivers outstanding value and performance for document-centric business applications.

Why Open Text FoIP?

- **Experience.** For over twenty years, Open Text has been providing network-based data applications that support distributed deployments and leverage LAN/WAN internet protocols to integrate with business applications.
- **Flexibility.** Open Text supports FoIP via software or hardware, enabling users to choose the best fit for their network.
- **Proven in Hybrid Environments.** Many companies are transitioning from traditional PSTN to VoIP but cannot switch over all at once. Open Text Fax Server can simultaneously manage FoIP and PSTN in a mixed-mode environment, as opposed to the all or nothing approach common with other FoIP-only solutions.
- **Partnerships.** Open Text has partnerships and tested integrations with industry leading IP vendors and technology players like Cisco, Avaya, Dialogic and others.
- **Integrations.** Open Text integrates with leading business applications and MFP vendors such as Canon, Hewlett-Packard (HP), Sharp, Xerox, Microsoft, Oracle, SAP and more.

Implementing an FoIP Solution

Open Text Fax Server is flexible, enabling companies to implement FoIP using software-only or boarded options, depending on their business requirements.

Software-only Solution T.38 - Real-time faxing over the internet	<ul style="list-style-type: none"> • Uses Dialogic® Brooktrout® SR140 software • For organizations requiring a software-only solution • Less time and money on hardware and related maintenance
Fax Board Solution T.38 - Real-time faxing over the internet	<ul style="list-style-type: none"> • Uses Dialogic® Brooktrout® TR1034 T.38 hybrid board • Can be used for either traditional PSTN faxing or FoIP faxing
Built-in DocTransport Solution T.37 - Store and forward	<ul style="list-style-type: none"> • Uses the Open Text Fax Server transport architecture to send fax messages as email

Feature Highlights

Software or hardware-based FoIP

- Allows organizations that use IP-enabled TR1034 boards for traditional PSTN-based faxing to future proof their investment since they can migrate to an IP environment without buying boards or software.
- Enables companies investing in a “copper-free” infrastructure to take advantage of the software-only approach of the Open Text Fax Server SR140 solution.

Encapsulates proven T.30 technology

- Embeds proven PSTN-based T.30 fax protocol in the Open Text Fax Server T.38 packets.
- Uses a variety of techniques that maintain T.30 communication between two T.30 endpoints as it travels the internet.

DocTransport architecture for set-up and configuration

- Provides powerful management tools and robust transport architecture.
- Makes it easy to set up and configure both the SR140 software or TR1034 hardware based IP faxing solutions.

Built-in Dialogic® Brooktrout® configuration tools

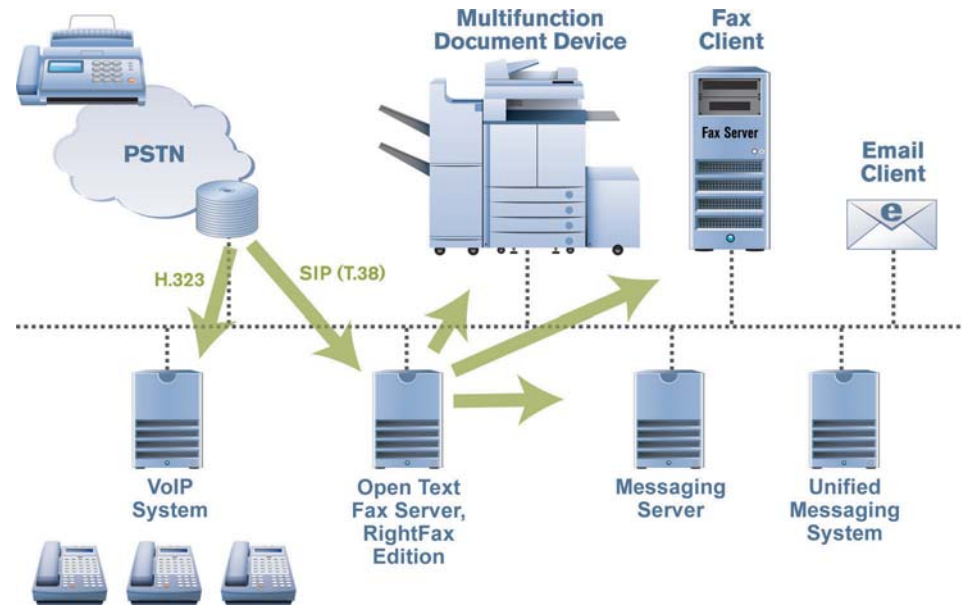
- Simple administration with built-in configuration tools for the Dialogic® Brooktrout® IP solutions.

Support for FoIP gateway failover

- Allows multi-router environments to enable FoIP fail-over via dialing rules for a T.38 FoIP/V.34 endpoint, and a T.38 FoIP/V.34 gateway.
- Provides high availability by bolstering disaster recovery strategies and ensuring business continuity

Channel scalability

- Fax channel capacity from 2 to 60 channels.
- Support up to 120 ports in a single server.
- Built-in licensing tools for easy activation and upgrades.



Support

Open Text Fax Server is highly interoperable and supports IP telephony from Cisco, Avaya, Nortel and other leading vendors. Consult an Open Text representative for a complete list of supported products.

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