

INFO PRESS

Fax On Demand

... the best choice for today—the right choice for tomorrow.

When the integrity and accessibility of your company's information is a top priority, it pays to get the best information delivery system you can find. And to find that system you go to the experts—the company that **specializes** in fax-on-demand.

Castelle, publicly traded on NASDAQ, is the leader in the computer fax market. Founded in 1987, Castelle has established itself as the number one supplier of network fax servers worldwide with over 25,000 systems delivered. And in a strategic move in 1996, Castelle acquired Ibex Technologies, Inc., leader since its inception in 1990 in the fax-on-demand market. The result—**Castelle**—the *only* choice for computer-based fax applications.

Our foundation is strong. Our presence is global—with field offices, distributors and reseller relationships throughout the world. And with our advanced technology, strong partnerships, and commitment to serving customers over the long term, we have the vision that lets you realize yours.

You Can Depend On Us

Don't bet your information publishing strategy on companies who provide voice-mail add-ons for fax delivery. With expandable system configuration, extensive reporting and monitoring, powerful document management and high volume fax broadcast capability, it's clear why more Fortune 500 companies rely on Castelle's award-winning fax-on-demand solutions than any other delivery product on the market today.

Backed by InfoPress

On its own, InfoPress Fax-On-Demand™ is a powerful tool for delivering your information via fax. Your prospects and customers simply request information by touch-tone phone and receive it by fax within seconds. But what if your organization is like most, with more than just one information delivery system to support? That's where InfoPress comes to the rescue.

With today's challenge of managing and maintaining multiple information systems, "information slippage" is almost guaranteed. InfoPress is a family of software products that provides a "universal" electronic repository to let users request and receive documents by whatever electronic means they choose—telephone, fax, email or the World Wide Web. InfoPress not only provides your customers with a *choice* for accessing your information, but makes the management and maintenance of your information a dream come true!

So, backed with the power of the InfoPress Product Family, you can have the benefits of InfoPress Fax-On-Demand *today* and when you're ready, expand your information delivery even further *tomorrow!*

Powered by Windows NT

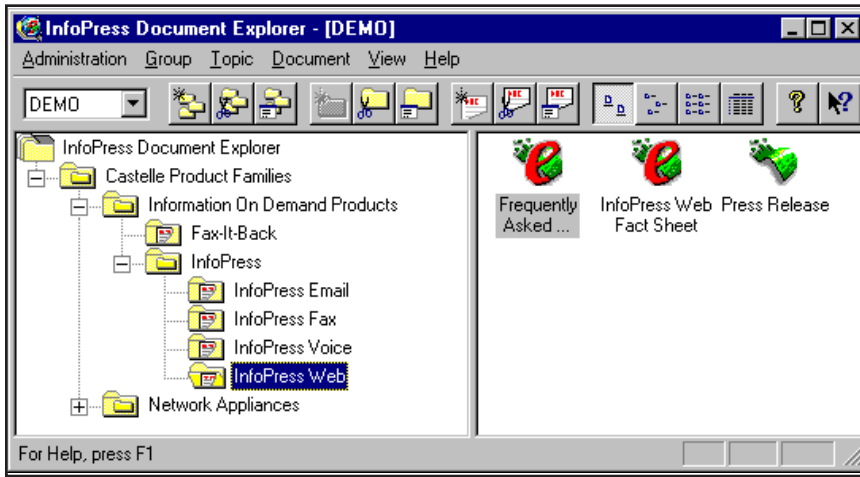
InfoPress Fax-On-Demand is a true 32 bit system and has the power and scalability of the NT platform behind it. From remote access to true multi-

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InfoPress Fax-On-Demand



Manage documents using InfoPress Document Explorer.

threaded operation, InfoPress Fax-On-Demand has utilized the advantages of Windows NT to create an industrial strength system that you can rely on for mission critical information publishing applications.

We're Committed to Your Success

Our total support solutions—technical support and training—ensure that your information systems are developed and running at peak efficiency. Castelle offers a suite of support packages developed specifically to provide you with flexible and helpful support options on our InfoPress products. Our training program includes regularly scheduled Basic and Advanced hands-on training to enable you to get your system running sooner, to maximize the use of all the features and power of InfoPress, and to be more productive overall.

InfoPress Fax-On-Demand is built for flexibility

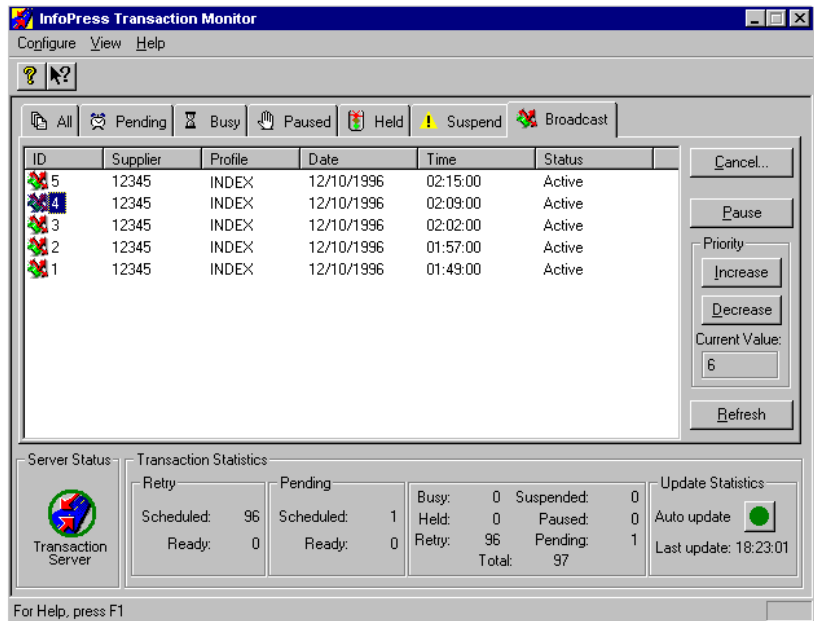
- Can be set up for one-call, call-back or a combination of both
- Features enabled on a general, call-specific, phone line-specific or document-specific basis
- Change existing system prompts at any level of the application to conform to your requirements

InfoPress Fax-On-Demand can expand as your needs change

- Start with two voice lines and one fax line
- Expand to hundreds of lines without having to use a different software solution
- Start as a stand-alone Fax-On-Demand solution
- Expand by adding voice and fax servers with up to 24-48 lines per server

Empower anybody to maintain your corporate information—adding documents to your document library is a cinch using the InfoPress Document Explorer

- InfoPress has the “look-and-feel” of Windows 95 Explorer and NT Explorer
- Maintain fax as well as email and Web documents through a common interface
- Convert documents automatically from common document publishing formats using optional Conversion Agents
- Add documents to the document library without taking your system off-line
- Number and size of documents are limited only by hard disk size
- Organize your document library into topics and groups of topics
- Add cataloging information to each document including title, summary, page and last update
- Utilize the flexible document numbering and sorting capabilities



InfoPress Transaction Monitor allows you to view and manipulate fax transactions mid-stream, while in queue.

There are more ways than one to get documents into your document library—choose what works for you

- Simply add the document with InfoPress Document Explorer by browsing your hard drive or network
- Convert documents on-the-fly using optional InfoPress Conversion Agents
- Use the InfoPress Fax Printer to create faxable documents directly from

failed pages, while intelligent re-try allows you to define your re-try strategy based upon type of transmission error (i.e. fax machine out of paper, call answered by voice, etc.)

- InfoPress notices when a fax board fails and assigns those transactions to another board—fax transmissions will not “disappear” as they can on other systems
- Provides greater cost control with least-cost routing by allowing you to

specify fax ports for certain types of calls—local calls can be specified for local lines and long distance calls for T1 circuits

Promote your corporate image with personalized fax broadcasting

- Use dBase or ASCII fax files for your list of recipients
- Create broadcast profiles to define common broadcast types
- Create custom cover pages for easier recipient identification
- Provides flexible set-up options for each profile to broadcast only during certain hours of the day
- Can be prioritized relative to fax-on-demand and other fax transactions
- Individual broadcasts can be paused, re-prioritized and canceled mid-stream
- Automatically creates detailed transmission logs

Extend your faxing capabilities to existing information systems with InfoPress Fax Gateway

- Fax-enable your Web site
- Add fax delivery to existing voice response applications
- Fax jobs from mainframe applications
- Add attachments to fax transmissions directly from the document library



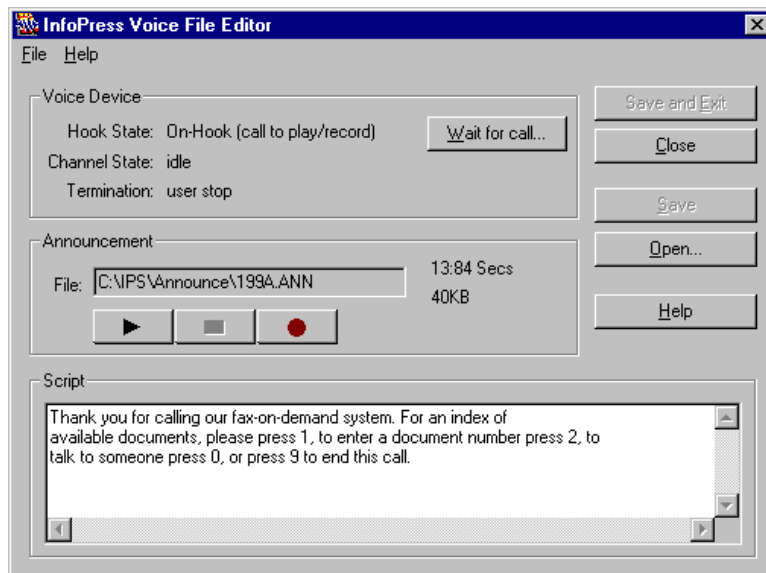
Fax-enable your Web site or create an Intranet fax application for employees.

any Windows 95 or Windows NT application

- Scan-in, using any scanner and accompanying manufacturers’ software, then print with the InfoPress Fax Printer
- Fax documents in and use the Image Viewer and Fax Cropper to crop headers and edit

InfoPress Fax-On-Demand makes sure your documents are delivered the way you want—customize your system using InfoPress’ powerful queue management capabilities

- Specify your outbound faxing re-try strategy, including number of attempts and re-try delay, to ensure a greater percentage of successful fax transmissions
- Partial re-try will only re-attempt



Record and modify announcements simply by calling into InfoPress Fax-On-Demand and using the InfoPress Voice File Editor.

InfoPress Fax On Demand

InfoPress Fax-On-Demand allows you to configure voice menus to your exact specification

- Allows for unlimited voice menus
- Custom record announcements straight from the voice configuration menus
- Set up multiple-language applications without duplicating effort

Announcements are easily recorded and assigned within your application

- Accepts professionally recorded announcements in Dialogic-compatible format
- Announcements can be recorded and played back from a standard telephone or any desktop on your network
- Comes with basic prompts

A professional image is important—with our sophisticated cover page features we make you look good

- Over 20 variables can be on the cover page (time, date, fax number, recipient name or extension, description of selected faxes, etc.)
- Customize and specify multiple cover pages for each application depending upon caller's needs
- Supports caller entry for recipient identification

Your fax-on-demand application can be as secure as you want—with security features built-in at several levels

- Password protection at any voice menu level

- Password protection for individual fax documents
- PIN number applications using Enterprise edition

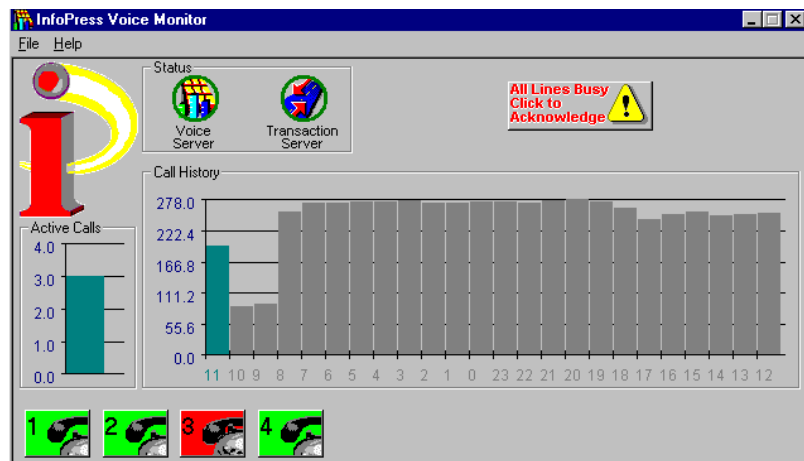
Track fax delivery trends with full-featured, flexible reporting and monitoring capabilities

- The Reporter features automatic generation of detailed, real-time transaction, configuration reports and Index of Available Documents reports
- Reports are easily personalized or created from scratch using off-the-shelf report generators
- Reports include most requested documents, fax-on-demand report with audit trail, sent faxes, broadcast/transmission error, and many more

Minimum InfoPress Requirements

- Computer with minimum of 90 MHz Pentium processor
- 32 MB of RAM
- 100 MB of free disk space
- Windows NT 3.51 or later
- Dialogic voice and fax boards

Depending upon your system capacity and the InfoPress configuration selected, additional system requirements may be required. Consult your Castelle representative for exact specifications.



Monitor system activity in real-time using InfoPress Voice Monitor.

Try one of our Information on Demand servers to get the facts for yourself!

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