

PCL

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- Go to the ****NEW**** Castelle\- Copy coverpg.doc from the ****OLD**** Castelle\- ****NEW****Castelle\

Note: You will **not** be able to modify the existing PCL cover pages. If you have new information or need to modify the cover page, you will need to recreate your cover page using the new Microsoft Editor or PCL Editor. This requires you to install the PCL Editor support during the FaxPress server install.

For detailed instructions on creating a cover page with Microsoft, please refer to the FaxPress Manual. For help with the PCL Cover Page Editor, visit our web page at <http://www.castelle.com/support/faxpress/6.x/technotes/coverpages/default.htm>.

If you would like to continue using the previous Individual Line Configurations, you can import the necessary files using the following steps:

- Go to the ****NEW**** Castelle\- Move all files named **fxcfg*.a** and **linech*.cfg** (* = number of active fax lines being used, i.e. 1- 8. Varies with FaxPress Model) and place them into the Line Configuration Backups folder.
- **Copy** all files named **fxcfg*.a**, **internet.cfg**, and **linech*.cfg** from the ****OLD**** Castelle**NEW**Castelle\

If you would like to continue using the previous Archived Faxes, you can download the Archive Converter utility that will allow you to migrate the Archived Faxes from your previous FaxPress unit to the new FaxPress unit. You can find detailed instructions in the Archive Converter.zip file. You can follow the below instructions to migrate the FaxPress Archive to your new Master File Server.

- From the ****NEW**** \Castelle\ directory, **rename** the Archive directory to Archive.old.
- From the Castelle.old structure, **copy** the Archive directory to the ****NEW**** \Castelle\ directory.
- Open the ****NEW****\Castelle\Archive folder.
- Right-click and open the Share Properties of the Database Folder.
- Make the folder a Shared Folder and make the Share name **FPRESSDB**.
- For both the Sharing and Securities tabs, select Permissions and add the following Users and Groups with Full Control:
 - **FAXPRESS** – Local User Group
 - **SERVICE LOGON** – The account logon that is used for the FaxPress Archive Logon.
- For the Sharing tab, select Permissions and add the following Users and Groups with Read Only Rights:
 - **EVERYONE** – This will allow all users to be able to open and view their Archived Faxes.

<ftp://ftp.castelle.com/Pub/Support/FaxPress/FaxPress Software/tools and docs/Archive Converter/Archive Converter.zip>

After all desired changes have been made, power **on** the FaxPress and wait for the green LED.

If you have a **red** LED on the FaxPress after a successful install, refer to the Troubleshooting section in the FaxPress Manual or visit our website at <http://www.castelle.com/support/documentation/>.

Once the FaxPress has booted completely, test by logging into the FaxPress as Supervisor.

Installing FaxPress 8.x and 9.x on a new Master File Server will require a new product activation key. Upgrading from 8.x to 8.2x does not require a product activation key for each component: FaxPress Pro, Exchange Direct, SMTP/Exchange Connector Gateway and Reform. All the components are part of the FaxPress 8.x or 9.x software release and require only one product activation key code, which can be obtained from the web during the FaxPress server installation.

- FaxPress 9.x Product Activation Key Link: <http://www.castelle.com/cgi-bin/fp90keycode.pl>
- FaxPress 8.x Product Activation Key Link: <http://www.castelle.com/cgi-bin/fp80keycode.pl>

FaxPress Client (All Users)

Note: The following change will be required for all FaxMain Clients:

- Open the FaxMain Client software.
- Right click on FaxPress Neighborhood and select FaxPress Accounts.
- Select any FaxPress unit listed on the Right side of the dialog and then select Remove.
- Select the desired FaxPress unit on the Left side of the dialog and select Add.

Once added, log in to the FaxPress as Supervisor, Right-click on the name of your FaxPress unit, and select Properties. Proceed to review each of the tabs to insure that your FaxPress unit is configured accordingly to your environment. For detailed information, please refer to Chapter 3 in the FaxPress Manual. If you do not have a copy, the Manual is available on our web site at <http://www.castelle.com/support/documentation/>

Note: If you are having problems installing the FaxPress Client on your Windows NT 4.0 Client, please refer to

http://www.castelle.com/support/documentation/tech_notes/nt_issues.htm for more information. If you are still having installation issues after following instructions from the previous tech note, please contact Tech Support at 408-852-8080.

Add-On Products:

If you are running the Archive service:

- Stop the service
- Go to the Archive Configuration
- Remove any FaxPress that is listed.
- Re-Add the FaxPress.

If you are running Exchange Direct:

- Install Outlook Direct from the Add-on Products menu. The settings should be saved.

If you are running the SMTP Gateway:

- Stop the service.
- Open the Email Gateway Configuration.
- Go to the FaxPress Tab and Remove the FaxPress unit listed under Incoming and Outgoing Servers.
- Select Add and add the FaxPress unit.
- Select Apply, then OK.
- Start the FaxPress Inbound Email Gateway service.
- Start the FaxPress Outbound Email Gateway service.

If you are running the Exchange Connector/E-mail Gateway:

- Stop the service.
- Open the Email Gateway Configuration.
- Go to the FaxPress Tab and Remove the FaxPress unit listed under Incoming and Outgoing Servers.
- Select Add and add the FaxPress unit.
- Select Apply, then OK.
- Start the FaxPress Inbound Email Gateway service.
- Start the FaxPress Outbound Email Gateway service..

Note: The FaxPress SBE model does not support any of the Gateways nor the Outlook Direct Client option.

If you are running Reform and get CPI or DLL errors after the upgrade:

Reinstall the reform application from your 6.x CD Add-on Products menu.

For detailed installation instructions go to:

<http://www.castelle.com/support/faxpress/6.x/addonproducts/REFORM/Technotes/default.htm>

If you have problems with the above Software migration, please review the below Windows NT and Novell NetWare specific information and re-run the upgrade.

1. FaxPress Installations to NT Windows Servers:
 - a. Installing the FaxPress Server on Windows NT 4.0/2000/2003

Note: All NT installations can run either locally on the machine you are installing on or remotely from another NT workstation or server. The only exception is when Scope ID is used. In this case, install on the local machine only.

Requirements for Installing on a Primary Domain Controller (PDC)

- Log into the domain with Administrator privileges.
- If you are not installing from the PDC itself, but instead installing from another NT server or workstation to the PDC, you must map a drive to the location on the PDC where you would like to install the FaxPress server software.

Requirements for Installing on a Backup Domain Controller (BDC)

- Log into the domain with Administrator privileges.
- Have a network connection from the BDC to the PDC of the same domain. Even though you are installing on the BDC, the installation has to create the FaxPress serial number user on the PDC of that domain.

- *If you are not installing from the BDC itself but instead installing from another NT server or workstation to the BDC, you must map a drive to the location on the BDC where you would like to install the FaxPress server software.*

Important: Once the installation is complete, please perform the following steps:

- Synchronize the BDC with the PDC. To synchronize, please run the Server Manager utility from the NT administrative tools. Select the BDC you have installed on and choose Synchronize with PDC.
- Reboot the FaxPress.
 - *Requirements for Installing on NT 4.0 WS, NT 4.0 Server, Standalone, Member Server and Not Domain Controller Server*
 - *Log into the workstation or server with local Administrator privileges.*

If you run into any problems, please refer to the Troubleshooting NT Installations Tech Note at

<http://www.castelle.com/support/faxpress/6.x/technotes/upgrade/default.htm>

b. Installing the FaxPress Server on Windows NT 4.0/2000/2003/XP

Note: All Windows NT installations can run either locally on the machine you are installing on, or remotely from another NT workstation or server. The only exception is when Scope ID is used. In this case, install on the local machine only.

Windows 2003 Server Support

The FaxPress server's 7.0 EPROM contains firmware allowing the unit to log onto the Master File Server and download the FaxPress system files. This EPROM is used during the initial boot sequence and not during further operation of the FaxPress. For the FaxPress 8.x server software to be installed on Windows 2003 server, the FaxPress EPROM must first be flashed.

Note: If you are **not** installing the FaxPress 8.x software to a Windows 2003 server, you do **not** need to flash the EPROM.

If you are installing the FaxPress under a Windows 2003 server, please follow the instruction below:

- Make sure that your FaxPress unit is up and running.
- Log into the workstation or server with local Administrator privileges.
- Browse you FaxPress CD and click on FPFlash.
- Click on the FP Flash for TCP/IP.exe.
- If you are using TCP/IP, in the FaxPress Name field, type in the IP address of the FaxPress unit.
- If you are using IPX/SPX, in the FaxPress Name field, type in the serial number of the FaxPress unit.
- Click on the Find Bin File button and choose the bin file that matches your unit.
- Click on the Flash button.

This will flash your EPROM to version 7.0, which is the required EPROM version for you to install the FaxPress unit under a Windows 2003 server. This is **only** required for a Windows 2003 server.

Important: If you intend to install on Novell NetWare 5/6 Pure IP, NT or Windows 2000 with a Scope ID, Windows 98 or our ODSS storage server and you are using a FaxPress server unit with pre-version 6.0 firmware, you will need to flash the Boot PROM to version 6.2 SP1 or newer.

For detailed instructions on flashing your Boot PROM, please visit our web site at

<http://www.castelle.com/support/faxpress/6.x/technotes/upgrade/default.htm>

2. FaxPress Upgrades to Novell Servers

a. Installing the FaxPress Server in a NetWare Environment with IPX/SPX

Requirements for Installing on NDS

- Client PC must be a 32 bit Windows platform: 98/Me/NT 4.0/2000/2003/XP. If you are installing from an NT/2000/XP workstation and you are having problems with the installation, try a 95/98 workstation.
- Novell Client 32 needs to be installed on the PC you are installing from.
- You need to Log into NDS with Supervisor privileges to the context where you are installing the FaxPress.

Note: If your server is in a different context from your Users and Groups, you must have Supervisor rights to both contexts.

- Verify that the master File Server you are trying to install on has a read/write replica to the root. Use NDS Manager to do this.
- b. Installing on a Bindery Server
 - *In addition to the NDS requirements, you will also need to log into this file server with Supervisor privileges. Please make sure you have Supervisor privileges on this file server, not only Supervisor privileges on the PC you are installing from.*
- c. Installing the FaxPress Server in a NetWare 5/6 Environment with "Pure IP"
 - *The requirements for installing on NDS are the same as **Installing the FaxPress Server in a Netware Environment with IPX/SPX.***

We recommend that you use this mode of installation only under the following conditions:

- You are installing in a NetWare 5/6 environment. Older versions of NetWare supported "Emulated IP," which used IP packets over IPX/SPX. This mode is not supported because it is not "pure IP."
- You are using "pure IP" only. In mixed environments where both TCP/IP and IPX/SPX are used, Castelle recommends you use the IPX/SPX installation.

Note: NDPS is not supported. FaxPress will only print to traditional Novell print queues or host sharable printer using IP. If you are using NDPS, you need to use a gateway, provided by Novell, to link between the traditional print queues and NDPS devices.

If you run into any problems, please refer to the Troubleshooting Netware Installations Tech Note at

<http://www.castelle.com/support/faxpress/6.x/technotes/upgrade/default.htm>

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