

Title How to determine if a server is running as a full Terminal Server

Summary For purposes of troubleshooting, it must be determined whether a server where FaxPress products are being installed on are configured as full Terminal Servers or merely for remote administration. The command 'gpresult' can be used to excavate that information.

- Procedure**
1. Open the command line. (Start>Run, then type in 'cmd' and hit ENTER.)
 2. Type in 'gpresult' and hit ENTER.
 3. Once it is done scanning, near the top of its output, you will find 'Terminal Server Mode:'. If it is set to 'Application Server', then this is a Terminal Server. If it says 'Remote Administration' or 'Not supported' then it is just a regular server.

```
C:\WINDOWS\system32\cmd.exe
Microsoft (R) Windows (R) Operating System Group Policy Result tool v2.0
Copyright (C) Microsoft Corp. 1981-2001
Created On 11/16/2006 at 3:44:19 PM

RSOP data for TS2003\Administrator on TS2003-TS : Logging Mode
-----
OS Type: Microsoft(R) Windows(R) Server 2003, Standard Edi
on
OS Configuration: Member Server
OS Version: 5.2.3790
Terminal Server Mode: Application Server
Site Name: Default-First-Site-Name
Roaming Profile:
Local Profile: C:\Documents and Settings\administrator.TS2003
Connected over a slow link?: No
```

Terminal Server results:

```
C:\WINDOWS\system32\cmd.exe
OS Type: Microsoft(R) Windows(R) Server 2003, Standard Editi
on
OS Configuration: Standalone Server
OS Version: 5.2.3790
Terminal Server Mode: Remote Administration
Site Name: N/A
Roaming Profile:
Local Profile: C:\Documents and Settings\Administrator
Connected over a slow link?: Yes
```

Server configured for Remote Administration. Not a Terminal Server.

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